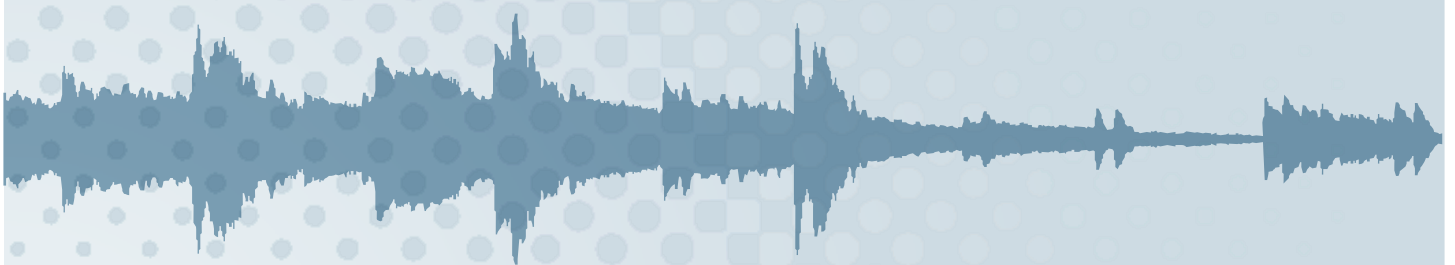


The most important thing
in communication is to hear
what isn't being said.

PETER DRUCKER (1909-2005)

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