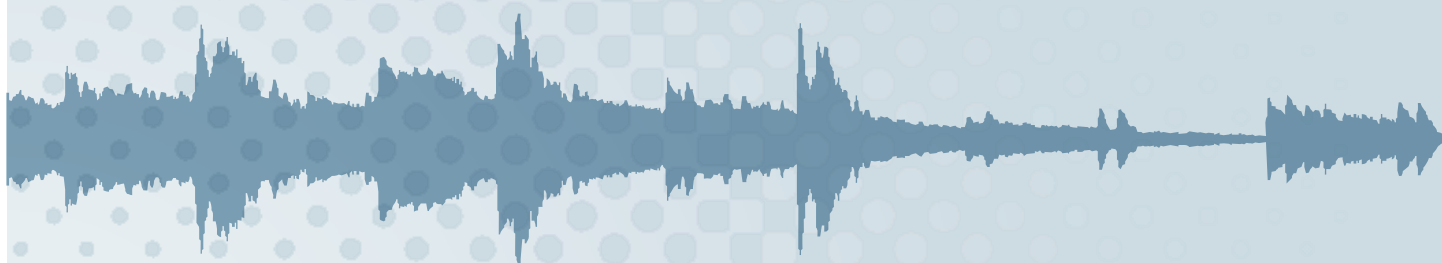


# Top Listening Tips for Team Members & Employees

GIVE YOUR **COMPLETE** ATTENTION

**UNDERSTAND** WHAT YOU'RE HEARING

**CONFIRM** THE APPROPRIATE FOLLOW-THROUGH



**ListenMore™**

by MaxPitch Media

© 1998-2007, MaxPitch Media, Inc. | [www.talklesslistenmore.com](http://www.talklesslistenmore.com) (804) 762-4500